



May 2026

To: Dealers of Merits Health Products, Inc.
Subject: Record of Notice – Product Complaints

Dear Valued Partner,

As part of Merits Health Products, Inc. ongoing commitment to regulatory compliance, it is important that Merits Health Products, Inc. is aware of complaints about our products in which a patient was injured or could have been injured as a result of a Merits Health Products, Inc. product failing.

By signing this document, you acknowledge and agree to promptly provide Merits Health Products, Inc. with any relevant information related to a product complaint, including but not limited to:

- Communications regarding the incident
- Investigation findings
- Service or maintenance records
- Corrective actions taken

This requirement applies to any incident that reasonably suggests a Merits Health Products, Inc. device may have caused or contributed to a death, serious injury, or malfunctioned in a manner that could cause or contribute to a death or serious injury if the malfunction were to recur.

If corrective action is determined to be necessary, Merits Health Products, Inc. will take appropriate action. We appreciate your cooperation and partnership in maintaining the highest standards of product safety, quality, and regulatory compliance.

Email: alittle@meritsusa.com

Mail:
Merits Health Products, Inc.
Attn: Andrea Little
4245 Evans Ave.
Fort Myers, FL 33901

Best Regards,
Andrea Little

(Signature)

(Printed Name)

(Dealer Name)

(Account Number)